Unable to start Parallels Desktop. Spinning wheel.

- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

Unable to start Parallels Desktop. Only Spinning wheel appears.

Cause

Wrong permissions to the necessary folder on the Mac side.

Resolution

1. Open **Terminal** application (`Finder > Applications > Utilities > Terminal`);
2. Copy the following command, paste it into **Terminal** window and press **Return**:

   ```
   sudo chown -R root:wheel /Library/Preferences/Parallels
   ```
3. Try to run **Parallels Desktop** now.

NOTE: Also, there might an alias called 'Parallels' in the `/Library/Preferences` directory instead of folder called 'Parallels'. In such case please remove an alias.

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