

## "Unable to connect CD/DVD 1" error when starting the virtual machine

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

## **Symptoms**

When I start the virtual machine I get Unable to connect CD/DVD 1 error message.

## Cause

macOS Catalina 10.15 introduced more privacy restrictions, Parallels Desktop application needs additional access to be able to work as before.

## Resolution

Open <u>Windows virtual machine's configuration</u> > **Hardware** > **CD/DVD 1** > choose any available device as **Source.** 

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.