



Error: "Unable to download the operating system installation files. Download size does not match the expected value. Please contact the Parallels support team for assistance."

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop

Symptoms

The below error occurs while trying to download Windows 7 distribution files:

Unable to download the operating system installation files. Download size does not match the expected value. Please contact the Parallels support team for assistance.

Resolution

1. Try to download Windows 7 distribution files again.
 2. Do contact the Parallels Support if the issue persists.
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