



## How do I get a refund for Parallels Access?

- Parallels Access

### Symptoms

I would like to get a refund for a Parallels Access subscription.

### Resolution

Within 30 days of your product download purchase, you may request a full refund, for any reason. Please submit your refund request to cleverbridge, the order processing partner of Parallels, using the [email request form](#) or one of their [phone numbers](#).

- We cannot accept a return if more than 30 days have passed since your purchase.
  - Parallels cannot refund purchases made through other online stores. Should you have any questions about your purchase from Apple App Store, feel free to contact [App Store Customer Service](#) directly.
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